



A SASKTEL COMPANY

Originator Marketing	Contact Dealer Relations Manager	Date August 30, 2010
Applies To All Dealers	Advisory Reference Number DLR ADV 10-08-002	
Subject Alexor Panel and keypad low battery		

The Alexor panel is set by default not to report a keypad low battery for 7 days, however the battery will only last for approximately 4 days when it goes low. This means that some customers are reporting "dead" keypads but we have not received a signal advising us of a low battery situation.

When programming these panels, go into section 377 (*Communication Variables*) and change option 9 (*wireless keypad device low battery transmission delay*) from 007 to 001. This will ensure that the station gets the alarm signal before the keypad loses power.