

Protect What Matters
Most to You

SecurTek

A SASKTEL COMPANY

For more information
please contact our
Customer Care Centre
at **1-877-777-7590** or
visit us online at
securtek.com



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Why Choose SecurTek?

Providing Peace of Mind

Security is becoming an increasing concern. Nearly every home and business has valuable contents that attract burglars. However, your home and business also hold the things most important to you: your family, the memories you share, as well as your investment. You can't always be there to protect what matters most, but we can with our affordable security, fire, and environmental monitoring solutions.

SecurTek is a Canadian monitoring company that uses advanced technology and equipment to provide you with seamless security and monitoring services, customized to suit your individual needs.

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SecurTek has options to suit everyone from cabin owners and pet lovers to business owners and people concerned about carbon monoxide gas and water leaks. No matter what your needs, SecurTek has options to give you peace of mind whether you are at home, work or play.

SecurTek has two state-of-the-art Underwriters' Laboratories of Canada (ULC) listed Monitoring Stations, which means that we meet or exceed the highest industry standards with regards to redundancy, staffing requirements, response procedures, computer and back-up power systems.

SecurTek is About Choices

You can protect your home and business with a safety solution that is monitored 24 hours a day, every day. SecurTek offers the ability to choose products and services that suit your unique needs and lifestyle.

SecurTek is Reliable

Our Monitoring Station attendants and technical support team take extensive in-depth training and are certified by the Security Industry Association, which means that they stay current with industry innovations, technical advancements and response procedures.

SecurTek is Prepared

When your SecurTek system detects an alarm, a signal is transmitted to our Monitoring Stations, which are staffed 24 hours a day, 7 days a week to dispatch the proper emergency personnel.

SecurTek is Advanced

Our Monitoring Stations are redundant and linked, so in the rare chance a station has an emergency, all signals can be transferred to the other station. This provides you with an extremely high level of security and uninterrupted service. SecurTek also has the latest monitoring software, which allows us to offer you the services you need.

SecurTek is Established

SecurTek is supported by our parent company, SaskTel. SaskTel has been a leader in the telecommunications industry for over 100 years.

More Than Just Security

Safety is more than just protection from intrusion. It's also about a system to suit your individual safety and monitoring needs.

Optional Equipment



Smoke Sensors

Photoelectric sensors detect slow, smoldering fires. When an alarm sounds, the SecurTek Monitoring Station will dispatch your local fire department.



Heat Sensors

This sensor transmits an alarm signal when the temperature rises at an unusual rate. It also detects fires that produce very little smoke, such as in a furnace room.



Water Sensors

Positioned near potential problem areas such as major appliances or your water heater, sensors can detect rising water sources before costly damage occurs.



Carbon Monoxide Detector

A carbon monoxide detector provides early warning to you and your family before a dangerous level of deadly gas builds up.



Glassbreak Sensors

Tuned to the frequency of breaking glass, sensors help protect patio doors and other large expanses of glass in your home or business.



Keychain Touchpad

This tiny transmitter, small enough to fit on a keychain, features buttons that allow you to arm and disarm your system, as well as turn on lights and open your garage door. It also serves as a panic button—just push in case of emergency and a signal goes to the SecurTek Monitoring Station.



Panic/Medical Pendant

A personal transmitter allows you to contact our Monitoring Station with the touch of a button. So small, it fits neatly in your pocket or hangs around your neck as a pendant.



Wireless Back-up

To provide an additional level of protection and an alternate transmission method in the rare event telephone lines are cut or go down, you can install wireless back-up on most systems. With wireless back-up, a cellular transmission will be made to our Monitoring Station informing an attendant of the emergency situation.

Value Added Services

Guard Service

The SecurTek Guard Service program is available in most areas and is an effective, professional response alternative that can help reduce or eliminate false alarms.

With SecurTek's Guard Service program, uniformed guards will be dispatched to your home or business 24 hours a day, 7 days a week to verify an alarm signal and request police assistance if necessary.

*You can't always be there
to protect your home...
but we can.*

SecurTek has three Guard Service packages to choose from:

Basic Service:

- A uniformed guard will conduct a perimeter check of your property.
- Includes three free half-hour dispatches per year.

Premium Service:

- A uniformed guard will conduct both an interior and perimeter check of your property.
- Includes three free half-hour dispatches per year.
- Requires rental of a lock box (one time fee) to store keys to your premises.

Per Response Guard Service:

- No monthly fee, only charged per dispatch.
- Can be tailored to include perimeter check only or perimeter and interior check.
- If you choose the interior check option, you will need to rent a lock box (one time fee) to store keys to your premises.

SecurTek Internet Connect

Using VoIP phone service could affect the connection between your SecurTek safety system and the Monitoring Station. If you have SecurTek Internet Connect as a wireless backup, the connection is maintained because the alarm signal is transmitted over a secure internet connection instead of a traditional phone network.



SecurTek Cellular Connect

Some would-be intruders know that cutting the phone line will sever the connection between your alarm system and the Monitoring Station. With SecurTek Cellular Connect as a wireless backup, the signal is transmitted wirelessly over the cellular network, providing a tamper-proof way to maintain connection with the Monitoring Station.

SecurTek Cellular Connect is ideal as a primary means of transmitting an alarm signal from warehouses, cabins and other buildings that do not have landline phone service. It can also serve as a backup to SecurTek Internet Connect in case the internet goes down.

Value Added Services

Activity Reports

These reports inform you about who is arming or disarming your system. The signals are recorded by SecurTek's monitoring system and, if requested, matched to pre-determined schedules. You can get weekly or monthly reports of your system activity emailed, faxed or mailed to you.

Safeguard what matters most.

SecurTek Web Check

Available on-line, 24/7. View various reports, sort and print reports and check your contact information and keyholder list to ensure that everything is up-to-date. This is great for seeing when your alarm system is being armed and disarmed and when you have alarm events.

SecurTek AutoNotify

AutoNotify allows you to receive automatic messages to your email or cell phone alerting you when your system has been armed or disarmed. Perfect for working parents who have children arriving home before they do. Sign up on-line at securtek.com.

Medical Alert

The SecurTek Medical Alert system is an ideal solution for people who want personal emergency protection in their home. This affordable system allows you to get medical assistance at the press of a button.

Video Monitoring

SecurTek Video Monitoring Solutions can help you manage your busy life and keep your family and home safe. With it, you can access recorded or live video of your home through a secure web portal 24 hours a day, seven days a week.



Extended Warranty

For only a few dollars a month, you can rest assured knowing that should your system need any service or repair, we will cover all parts and labour required. Contact our Customer Care Center for details.

Our SecurTek Customers

SecurTek places a high priority on the loyalty of our customers and that loyalty is built on a foundation of reliable products, competitive prices and, above all, excellent customer service.

The best security is not having to think about security at all.

SecurTek customers can rely on:

- Confidential treatment of personal information
- Friendly and professional customer service and monitoring 24 hours a day, 7 days a week
- Regular customer contact and updates
- Customized security packages and high quality equipment to suit your needs, and
- Installation and servicing of your system completed by our Authorized Dealer Network; their experienced staff specialize in affordable custom design, installation and service so you can rest assured that your family and belongings are secure

For more information on the SecurTek Privacy Policy, please refer to our website securtek.com

At SecurTek we encourage you to ask any questions that may arise. We want you to feel comfortable operating your system and to be familiar with SecurTek processes. You can visit us online at securtek.com or contact our toll free Customer Care Centre at **1-877-777-7590** with any questions or comments that you may have about SecurTek, your system, or your account.



**More Than
Security...**